



TRAVEL RENTAL NETWORK

your vacation home away from home

www.travelrentalnetwork.com

Inquiry and Reservation Management Service



Are phone and email inquiries taking up too much of your valuable time?

Travel Rental Network offers a unique service for busy property owners that can help free up your time and maximize your conversion of inquiries into bookings. As you know, handling inquiries from sites like TravelRentalNetwork.com, Homeaway.com, VRBO.com and others can be very time-consuming. Our **Inquiry and Reservation Management Service** could be just what you need to help you stay on top your inquiries and make sure that they are all handled quickly and professionally.

What We Do:

- ▶ **Handle All Your Inquiries:** A Rental Specialist will handle all your incoming inquiries from all the sites you list with (or just the ones you choose). Your rental specialist will be familiar with your area and your property so they can answer questions and general inquiries on your behalf. When a customer is ready to **book**, we will refer them to you directly to finalize the transaction. **You only need to speak to people who are ready to book!**
- ▶ **Speak to Your Renters in Their Language:** Our staff of rental specialists includes multilingual agents who speak English, Spanish, French and a variety of others languages, ensuring that travelers get the best quality service.
- ▶ **Provide Availability and Rate Info:** We will answer all questions about rates and availability using the calendar and rate schedule that you provide.
- ▶ **Follow-Up to Maximize Rentals:** We will follow up on all open inquiries ensuring that every effort is made to convert your inquiries into bookings.
- ▶ **Provide Access to All Inquiry Info:** Owners are provided with a login and dashboard showing the inquiries that they've received, the status of each inquiry and detailed notes from our interactions with the clients. Owners will have complete access to the names, numbers, email addresses and any other information collected from the inquiry.
- ▶ **Give you the Final Say:** We will handle your inquiries, but you decide who gets to stay at your property. **As the owner, you can accept or refuse any booking you like.** You also have the flexibility to decide at what stage you would like us to pass the relationship back to you. You can wait until the final stages of the booking, or take over when you confirm the rates—it's entirely up to you.

1-888-682-5478

+1 514 558 1506

info@travelrentalnetwork.com
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* monthly minimum may apply

All the information you want at your fingertips.

All the information you need is at your fingertips thanks to our Owner Dashboard. Login anytime to see you most recent inquiries, update your contact and payment information and see how your various website listings are performing.

Your Account Info

Name: John [Edit](#) Payment Details: paypal@travelrentalnetwork.com [Edit](#)

Company: Travel Company

Contact Info:
t: 5145581506
t2: 18886825478
f: 5144393335
joh.smith@travelcompany.net

Address:
1470 Peel
suite 305
Montreal, Quebec
Canada H3A1T1

Inquiry and Booking Trends

Monthly Inquiries

Month	Inquiries
Jul 2011	53.00
Jun 2011	31.00
May 2011	0.00

Website Performance (Inquiries)

Source	Percentage
HomeAway.com	42%
Holiday-Rentals.co.uk	11%
Travel Rental Network	26%
VRBO	21%

Website Performance (Bookings)

Source	Percentage
HomeAway.com	46%
Holiday-Rentals.co.uk	8%
Travel Rental Network	21%
VRBO	25%

Recent Inquiries

Date	Customer	Property	Checkin	Checkout	Source	Status
2011-08-30	Donald Trump	Demo Property 1	2011-10-21	2011-10-28	Holiday-Rentals.co.uk	New > Phone Inquiry
2011-08-29	John Macdonald	Demo Property 1	2011-10-11	2011-10-18	VRBO	New > Phone Inquiry
2011-08-28	Homer Simpson	Demo Property 1	2011-10-01	2011-10-08	VRBO	New > Phone Inquiry
2011-08-27	Jane Doe	Demo Property 1	2011-09-15	2011-09-20	HomeAway.com	New > Phone Inquiry
2011-08-26	John Smith	Demo Property 1	2011-09-01	2011-09-14	HomeAway.com	New > Phone Inquiry
2011-08-25	Lucy Little	Demo Property 1	2012-04-18	2012-04-25	HomeAway.com	New > Phone Inquiry
2011-08-24	Jennifer Jones	Demo Property 1	2012-04-08	2012-04-15	HomeAway.com	New > Phone Inquiry

Easily keep your account and billing info up to date

See your inquiries and bookings grow every month

See how your websites are performing and which ads convert the best

View your most recent inquiries updated throughout the day

Call us for a no obligation demonstration

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Complete access to all inquiry details, history and customer information.

As an owner, you can view and search all the inquiries that we handle on your behalf. With our simple to use interface, you can see the details of the original inquiry, look up the inquiry's status and read detailed notes about our interactions with your customer.

TRAVEL RENTAL NETWORK
Inquiry Manager

Dashboard My Properties My Inquiries Logout

Inquiries

Showing Properties 31 to 60 of 103
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ID	Date	Customer Name	Customer Email	Customer Tel	Property	Checkin	Checkout	Source	Status	Sub-status
34	2011-06-30	Curious George	emailaddress@emailprovider.com	5145581506	Demo Property 1' (6)	2012-07-07	2012-07-14	HomeAway.com	Booked ?	Stay completed ?
35	2011-07-01	Jennifer Jones	emailaddress@emailprovider.com	5145581506	Demo Property 1' (6)	2012-08-06	2012-08-13	VRBO	Booked ?	Agreement Signed ?
38	2011-07-01	Jennifer Jones	emailaddress@emailprovider.com	5145581506	Demo Property 1' (6)					
39	2011-07-02	Lucy Little	emailaddress@emailprovider.com	5145581506	Demo Property 1' (6)					
40	2011-07-02	Lucy Little	emailaddress@emailprovider.com	5145581506	Demo Property 1' (6)					
41	2011-07-02	Lucy Little	emailaddress@emailprovider.com	5145581506	Demo Property 1' (6)					

Search your inquiries and quickly see the status and other important details

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Inquiry Manager

Dashboard My Properties My Inquiries Logout

Viewing Inquiry Details

Property: Demo Property 1

Inquiry ID:	34	Inquiry Received:	2011-06-30
Customer Name:	Curious George	Requested Dates:	2012-07-07 to 2012-07-14
Customer Email:	emailaddress@emailprovider.com	Status:	Booked > Stay completed ?
Customer Tel:	5145581506	Source:	HomeAway.com

Booking Details

Booked On:	2011-07-02	Commission Rate:	10%
Final Booked Dates:	2012-07-07 to 2012-07-14	Commission Amount:	\$500
Base Amount:	\$5000	Commission Due:	2012-07-07
Total Amount (incl. all fees and taxes):	\$5600	Invoice Number:	1-000011

Notes

[2011-07-20 10:25:22] Status Update
STATUS CHANGE: Awaiting Reply from Owner

[2011-07-20 10:25:22] Status Update
Sent email to owner to confirm the prices for the dates requested

[2011-07-20 10:26:31] Status Update
STATUS CHANGE: Awaiting Reply from Customer

[2011-07-20 10:26:31] Status Update

Just click to get more information about and inquiry or booking

Detailed Notes keep you in the loop

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